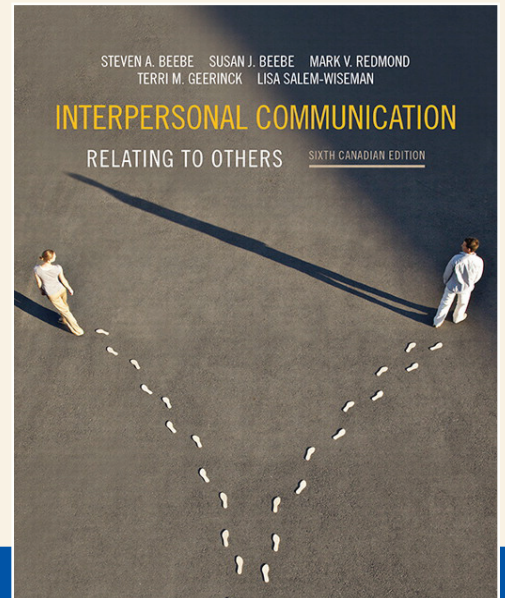


Interpersonal Communication: Relating to Others, Sixth Canadian Edition

Plus MyCommunicationLab

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Emphasizes the importance of relating to others.

Interpersonal Communication: Relating to Others emphasizes the importance of focusing on others as the key to success in a variety of interpersonal relationships and contexts.

The importance of being other-oriented—being mindfully considerate of the thoughts, needs, and values of others—was the foundation of the first five Canadian editions of Interpersonal Communication: Relating to Others, and it continues as the central theme of the sixth Canadian edition. Updated to include new research, statistics and Canadian content, this edition offers exceptional coverage of diversity and an expanded discussion integrated throughout on technology's impact on communication and its relevance to communication in students' daily lives.

Instructor Resources

- Instructor's Resource Manual
- Test Item File
- MyTest
- PowerPoint Presentations

Student Resources

- MyCommunicationLab

Brief Contents

Part One: Foundations of Interpersonal Communication

Chapter 1: Introduction to Interpersonal Communication

Chapter 2: Interpersonal Communication and Self

Chapter 3: Interpersonal Communication and Perception

Chapter 4: Interpersonal Communication and Diversity: Adapting to Others

Part Two: Interpersonal Communication Skills

Chapter 5: Listening and Responding Skills

Chapter 6: Verbal Communication Skills

Chapter 7: Non-verbal Communication Skills

Chapter 8: Conflict Management Skills

Part Three: Interpersonal Communication in Relationships

Chapter 9: Understanding Interpersonal Relationships

Chapter 10: Managing Relationship Challenges

Chapter 11: Interpersonal Relationships at Home and at Work

Features

- *Enhanced other-oriented approach*: Other-orientation has been more fully explored and integrated throughout the book in numerous text discussions and examples, and it is highlighted by several new features that emphasize its importance and its application to everyday communication.
- *Increased emphasis on technology*: The line between face-to-face and electronically mediated communication (EMC) has become increasingly blurred as we text, email, and Skype with our friends and share the latest news and views via Facebook, MySpace, LinkedIn, Twitter, and blogs. In this edition we explore the ever-increasing role of technology in interpersonal communication and its implications for our daily communication and relationships with others. While this content is integrated throughout the text, we have also added an extensive discussion of EMC in Chapter 1.
- *Increased emphasis on diversity*: Inherent in our other-oriented approach is the understanding that people differ in significant ways. It is because of these differences that we need skills and principles that allow us to develop links to other people and encourage us to establish meaningful interpersonal relationships with them. The last two decades have brought a significant expansion of our understanding of the role of differences in culture, age, gender, sexual orientation, religion, political perspectives, and other points of view in people's ability to connect with others.
- *New Review, Apply, and Explore feature* at the end of each chapter: New end-of-chapter material includes key terms with page numbers, critical thinking questions and questions about ethics, application activities, and lists of relevant resources help you review, apply, and explore key chapter concepts.